



# LMAC CASE STUDY

## TEGEL FOODS LTD

### MATURITY MODEL



#### AT A GLANCE

- Framework developed for national tools, processes and behaviours
- Roadmap for self-sustaining improvement
- Benchmarking method to drive national standardisation
- Build of standards toolbox

#### CAPABILITIES DEPLOYED

- Multi stage maturity model build
- Development of review process
- National benchmarking and best practice sharing
- Development of a standard toolbox

*LMAC have supported us with implementing tools and techniques that is developing the right culture.*

*Helping us define our standards and the roadmap, in the form of the Maturity Model, has given us the criteria to standardise nationally, ensuring sustainable results & the ability to continually improve”*

Martin Baker –  
GM, Regional operations  
(Lower North Island)